

RESORT RULES AND REGULATIONS

Welcome to the holiday homes in Brenna!

We invite you to familiarize yourself with the following regulations and respect them. It will help you avoid the confusion and made your stay a pleasant experience/

We give at your disposal holiday homes in the form of modern Segments with the equipment.

I. General provisions

1. Making reservation is understood as tantamount to reading and being acquainted with these rules, as well as accepting them and committing to follow them along with safety and fire regulations.
2. The reservation is confirmed by paing an advance payment with the amount and date determined by the person receiving the booking.
3. Holiday homes hereinafter referred to as Segments are rented only to adults.
4. Check-in begins at 1 p.m. on arrival and ends at 11 a.m. on the last day of your stay.
5. Guest can check in no later than 10 p.m., if they are planning to arrive later they should notify the Lessor.
6. Quiet hours applies from 10 p.m. to 6 a.m.
7. Each Segment is designed for maximum of 5 guests.
8. When these regulations refers to irregularities, they are understood as the damage, destruction, loss, damage or other similar occurring in the Segment or its equipment.

II. Prices and payments

1. On arrival a deposit in the amount of 100 PLN to cover potential damages is leaved. The deposit is returned after inspection of the Segment conducted on last day of stay.
2. The cost of renting Segment is 130 PLN per day. Segment consists of 2 rooms, kitchen and bathroom. Price of stay does not include additional charges established during booking.
3. An advance payment is 50% of the total rent, but not less than 100 PLN. The amount of the advance payment should be established with the person receiving the booking.
4. The advance payment must be paid within 7 days from the date of booking Segment or until the date specified by the person receiving the booking on the bank account of Logis Sp. z o. o., based in Wrocław indicated in point 6. of Rules concerning the Resort hereof or personally in cash. The advance is a part of the total price.
5. The advance payment can be refunded at the request of Guest, if he resigns from the rental not less than 14 days before the start of the reserved stay and notify the lessor via e-mail or sms. If the Guest resigns less than 14 days before the start of reserved stay the advance will not be refunded.
6. The advance payment will be refunded if reservation will be canceled from the fault of the Resort.
7. The total fee for the stay is payable on arrival day at the latest.
8. In the case of not using the whole period of reservation (later arrival or earlier departure) guests are not entitled to obtain any refund for the unused period or any cost reduction of their stay.
9. Guests extending their stay by any hour from 11 a.m. to 10 p.m. will have added charge in the amount equivalent to half a day, and staying after 10 p.m. will rise that charge to the entire day.
10. The extensions and changes to hours of hotel day are possible by previous arrangement with the staff of the Resort. Requests for schedule changes may be rejected in the case of insufficient free places.
11. The guests of the Resort take full financial responsibility by resort pricing for damaged or lost equipment used by them.

III. Rules concerning Guests

1. Guests shall be obliged to check the technical condition of the Segment upon arrival to the Resort. Any noticed irregularities should be reported immediately to the Lessor. The inventory of residential Segments and their value is in the Annex 1 to this Regulation.
2. Irregularities occurred during the stay also must be immediately reported to the Lessor.
3. In case of failure to report irregularities referred to in point 1 and 2, guests can be charged for the repair and / or replacement.
4. The Owner / Lessor reserves the right to refuse accommodation to persons who are under the visible influence of alcohol or drugs and those who behave aggressively or in a manner commonly considered to be vulgar.
5. Inside each and every Segment smoking is not allowed.
6. In the Resort area using drugs and other intoxicants substances is not allowed.
7. The behavior of guest shouldn't disturb the peaceful residence of other guests in the Resort.
8. The guests should behave culturally. It is forbidden to swear, shout, behave aggressively, fight, destroy property. In the case of these behaviors Resort has the right to terminate the provision of services with immediate effect.
9. Guests who wish to bring a dog or other pet are supposed to arrange it with the Lessor earlier.
10. Guests bringing a dog or other pet are obliged to preserve safety precautions (animal can not endanger the safety of other guests, employees or outsiders and should be kept on a leash and muzzle). Animal owner (or the person under whose care it remains in the Resort) is required to have current immunization records and to clean up after his pet.
11. Under no circumstances animals should be leaved unattended in a Segment or in the Resort area. Full responsibility for the damage caused by the animal bears its owner or the person under whose care pet remains in the Resort.
12. Guests infringing the Rules shall be liable for all the damage arising in connection with their direct and indirect actions. Guests are also required to cover the cost of any repairs and / or purchase of property destroyed by them.
13. Persons who are not guests of the Resort can stay in it after 10 p.m. only with the consent of employees.
14. Guests are not allowed to give the room to others, even if stay period they paid for is still on.
15. Guests are obliged to dump trash in garbage bags received from the Lessor. Please expose full garbage bags in front of the house. They are taken away Tuesday and Friday mornings.
16. Guests are required to clean-up the Segment at the end of their stay and before returning the keys. Any cleaners and tools can be found in the cabin or are available from the Resort employees.

IV. Guests safety

1. Due to fire safety it is forbidden to:
 - smoking cigarettes or similar (cigars, joints, etc.) in the premises of the Resort,
 - dumping cigarette ends in the trash,
 - using heaters, warmers, electric irons and other devices that may create a risk of fire,
 - leaving electrical devices without supervision,
 - using provisional electrical wiring connections,
 - wrapping or covering points of light with clothes or paper,
 - misusing fire-extinguishing equipment.

V. Policy Centre

1. The Resort is obliged to maintain absolute secrecy about guests staying in it.
2. The Resort, its employees and the Owner, aren't liable for theft at the Resort premises. Guests are obliged to secure valuables on their own. The Resort is not monitored.
3. The Resort is not responsible for any inconveniences due to reasons beyond its control, eg. power outages or water supply interruptions.
4. The Resort reserves the right to pronounce the service without refund of rental, if the person renting or her guests violate the rules of this Regulation. Appealing against this decision will be considered by the Logis Sp. z o. o. office within 7 days from the date of notification.
5. Comments and complaints regarding the technical condition of segments, fees and other issues should be directed to the office of company Logis Sp. z o.o. via e-mail adress: brenno@logispl.eu (reply within 7 days) or by phone: 602 462 636 from Monday to Friday between 8 a.m. to 4 p.m. or by mail at the address in point 6.
6. The Owner of the Resort is the Logis Sp. z o. o., ul. Tęczowa 22, 53-602 Wrocław, NIP 522-282-69-38 registered in the District Court for Wrocław-Fabryczna, IV Economic Department, KRS 000221468. Bank account number: BZ WBK 46 1090 2590 0000 0001 3061 9272
7. The Rules and regulations of the Resort are posted on the website of the Resort http://logispl.eu/wynajem_letniskowych_domkow_w_Brennie.html In addition, Guests can get acquainted with these rules during booking activities.
8. Based on Art. 38 of the Act dated 30 May 2014. (Dz. U. of 2014.) Guests are not entitled to withdraw from the contract concerning renting the Segment.

This regulation has been approved by the Owner and the management of the Resort and it's in force from the date of 25.06.2015 r.

Enjoy your stay!

Annex 1

Inventory:

- 3 couches,
- sets of bed linen (duvets, pillows, pillowcases, sheets)
- wardrobe,
- chest of drawers,
- table + 4 chairs,
- refrigerator,
- gas stove,
- gas bottle,
- a set of plates and cutlery.
- set of pots + frying pan,
- glasses,
- dish dryer,
- cutting board, plastic bowl, knife, ladle,
- bathroom cabinet with mirror,
- bathroom cabinet under the sink.
- toilet brush,
- plastic table + 4 chairs,
- broom, brush, shovel,
- bucket and mop,
- fire extinguisher.